



AJ Fencing Supplies Warranty

Regular maintenance is essential to maintaining the appearance, performance, and longevity of your fencing. Environmental exposure—including UV radiation, airborne pollutants, salt deposits, and chemicals—can gradually degrade protective coatings. To help preserve the finish of powder-coated, COLORBOND® steel, and stainless steel components, a monthly clean using a soft brush, warm water, and a mild detergent, followed by a thorough rinse, is recommended. This maintenance supports warranty conditions and helps ensure long-term durability.

Manufactured Products

AJ Fencing Supplies warrants that its manufactured products are free from defects in workmanship and materials for a period of ten (10) years from the date of delivery/collection. Where a manufacturing defect becomes apparent and is reported to the Seller within this period, the Seller will, at its sole discretion, repair or replace the defective product.

Warranty Exclusions

This warranty does not apply to defects or damage resulting from:

- Failure to properly maintain the goods
- Use of the goods for purposes other than those specified in the relevant quote or order
- Continued use of the goods after a defect becomes apparent, or should have become apparent to a reasonable user
- Fair wear and tear, accidents, or acts of God
- Scratching, abrasion, chipping, impact damage, accident, or misuse
- Oxidisation or rusting of the metal substrate
- Excessive condensation or contamination, including dust, environmental matter, or animal excrement
- Normal weathering, including loss of gloss or colour
- Exposure to chemical agents, fumes, liquids, or solids
- Installation of the product within 1 km of marine or industrial environments

Limitation of Liability

The Seller's liability under this warranty excludes:

- Labour costs associated with removal, repair, or installation of any product
- Personal injury, property damage, loss of income, loss of profit, business interruption, or any indirect or consequential loss

Additional Conditions

This warranty will be void if the product is repaired, altered, or modified without the Seller's prior consent. The Seller accepts no liability for delays in assessing, repairing, or replacing products under warranty.

This warranty does not cover aesthetic surface corrosion, including oxidisation or red rust, on aluminium, steel, or stainless-steel products.

For goods not manufactured by the Seller, the applicable warranty is the warranty provided by the original manufacturer. The Seller accepts no liability beyond the terms of that manufacturer's warranty.

COLORBOND® steel

This warranty covers the materials used in the manufacture of your COLORBOND® steel fence for a period of up to 10 years from the date of installation, provided the fence is installed more than 1 kilometer from marine or industrial environments.

Warranty registration must be completed online. The process is quick and straightforward, with documentation typically available for printing within minutes.

The BlueScope warranty applies only to genuine COLORBOND® steel components, including infill sheets or panels, channel posts and rails, and gate components.

Visit <https://warranties.bluescopesteel.com.au/apply-for-a-warranty> to register.

Powder Coating

AJ Fencing utilizes a third-party powder coating provider who is an accredited applicator of Interpon powder coatings, a global leader in powder coating technology. This accreditation provides a 10-year colour and film integrity warranty on powder-coated aluminium products.

Imported Steel Garrison

10 Year Limited Warranty

Products

Fence: Spear top fence

Fence Accessories: Brackets, Post Caps, Posts

Definitions

"The Supplier" Manufacturing hereby warrants the original purchaser the above warranted goods you have purchased will be free from defects in material or workmanship which include:

- break of welding: for a period of 10 years since the customer confirms receipt of the goods.
- chip, crack or flake of the PVC coated: for a period of 5 years since the customer confirms receipt of the goods.

To protect your rights under the warranty, please conform to the following conditions:

The purchaser must notify "the supplier" in writing of any claim within the warranty period. The notification will establish and describe your claim of defective material or workmanship in detail which include time, place, photos and the third party investigation report (if requested by "The Supplier"). "The Supplier" will investigate your claim within thirty(30)days of receipt of your notification of claim.

If the the above warranted goods are found to be defective under the terms of this warranty, "The Supplier" will replace or compensate equivalent at its own discretion. The replacement or compensation of the goods will be your sole remedy provided by this warranty.

"The Supplier" is not liable to provide installation labor, compensation for the installation labor, shipping charges, or applicable sales taxes for the product replacement. This warranty does not warrant products that have become defective due to accident, alternation, neglect, abuse, misuse, improper service or damage caused by flood, fire or acts of God. "The Supplier" makes no other warranties and authorizes no other person to make any other warranties for this product. "The Supplier" shall not be held liable for any consequential, special or incidental damages arising out of or connected to the purchase or use of this product.